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### *CHCF Health Care Leadership Program*

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## CHCF Health Care Leadership Program

### 2001/2003 Fellows: Biographies

#### Katherine Bullard, RN, MS



Katherine Bullard, RN, MS is currently serving as the Senior Director of Nursing Workforce Planning, Development and Learning for Scripps, in San Diego. Ms. Bullard completed her baccalaureate studies at the University of Southern California, majoring in Spanish, and went on to earn her Bachelor of Science in Nursing at California State University, Fresno. Her graduate studies were completed at Salve Regina University (Newport, Rhode Island), where she earned a Master of Science, Health Services Administration. Ms. Bullard has held numerous staff and administrative roles in Critical Care, Emergency and Trauma Services, Patient and Staff Education, Cardiac Rehabilitation and hospital Administration. Her recent roles have included Vice President, Patient Care Services, Paradise Valley Hospital in National City, and Associate Administrator/Chief Nurse

Executive at Scripps Mercy Hospital in San Diego. After more than five years as senior nurse executive in the acute-care setting, Ms Bullard has recently moved into healthcare system leadership with a focus on supporting and developing the healthcare workforce. Her professional interests also include a focus on the challenge of assuring access to care and integration of behavioral health and medical services for all consumers.

#### Chris Cammisa, MD, AB



Dr. Cammisa is the Medical Director of Partnership Health Plan of California (PHC), a Medicaid managed care health plan serving approximately 70,000 members in Napa,

Solano and Yolo Counties in the Northern California. His responsibilities as Medical Director include oversight of the quality management program, utilization management program, and facilitating the provision of the highest quality care and service for members served by the Health Plan. Prior to becoming the PHC Medical Director in 1999, Dr. Cammisa was a full-time family practitioner at North Bay Health Care Services, a 50 doctor multispecialty group in Vacaville for approximately 23 years. While in full-time family practice Dr. Cammisa held a number of leadership positions including four terms as Chairman of the Department of Family Practice at North Bay, Deputy Chief of Staff for the North Bay System, and Vice Chairman of the PHC Commission. Dr. Cammisa received his AB degree in psychology from Stanford University in 1969 and his medical degree from University of California, San Francisco in 1972. He completed a family practice residency at the University of Rochester in Rochester, New York in 1975. Dr. Cammisa also is an Associate Clinical Professor of Family Medicine at the University of California, Davis.

#### **Ronald W. Chapman, MD, MPH**



Ronald Chapman, MD, MPH is Chief of the Medicine and Public Health Section at the California Department of Health Services. In his present capacity Dr. Chapman oversees the Asthma Program, Alzheimer's Disease Program, Center for Gerontology, Parkinsons Program, Integrating Medicine and Public Health Program, Preventive Health Care for the Aging, California Osteoporosis Prevention and Education, California Arthritis Partnership Program, and the Office of Oral Health. Dr. Chapman received his MPH from the University of Michigan in health behavior and health education and worked as a community health educator before entering medicine. Dr. Chapman received his medical degree from the University of Southern California and did his residency

training at the North Colorado Medical Center. He completed an academic fellowship at the University of California, San Francisco Department of Family Practice and a health administration fellowship with Mercy Healthcare Sacramento. He is a board certified family physician and maintains a part-time practice in a neighborhood clinic in West Sacramento. Dr. Chapman also trains family practice residents on the in-patient medicine service at Mercy General Hospital in Sacramento.

#### **Larry D. deGhetaldi, MD**



Larry deGhetaldi, M.D. is CEO of Sutter Health's Santa Cruz Area health care services including the Santa Cruz Medical Clinic, Sutter Maternity and Surgery Center of Santa Cruz and the VNA of Santa Cruz. Dr. deGhetaldi is a board-certified family practice physician who has served a number

of terms on the Santa Cruz Medical Clinic Executive Committee since joining the clinic in 1985. He headed the negotiations around the Clinic's affiliation with Sutter Health and has served on the Management Board since 1995. He has chaired the Management Board and Area Governance Council for the past two years and is currently a member of the Palo Alto Medical Foundation Board of Directors. He oversees the 87-member Santa Cruz Medical Clinic, the county's largest physician organization; the nationally-recognized and award-winning 30-bed Sutter Maternity and Surgery Center; and VNA of Santa Cruz, a visiting nurse organization that logs more than 31,000 home care visits each year. Dr. deGhetaldi graduated from UC Santa Cruz and completed his medical school education at Wayne State University and the University of Southern California. He completed his postgraduate medical training internship at Stanford University and completed the Stanford University Family Practice Residency Program at San Jose Hospital in 1984. Dr. deGhetaldi has two sons who attend York School in Monterey and a daughter who attends Grinnell College. His interests include soccer, distance running, classical music and contract bridge.

#### **Susan Fleischman, MD**



Susan Fleischman, MD is the Medical Director of the Venice Family Clinic in Los Angeles, a clinic that provides health care services to low-income uninsured individuals and families, including the homeless. The Venice Family Clinic has created a model of operation that provides 90,000 free visits annually to its clients. Under her direction the clinic received the Pew Primary Care Achievement Award in 1997. Dr. Fleischman is also an Associate Professor of Medicine at UCLA, teaching community medicine to residents and medical students. As an advocate for the poor and homeless she provides technical expertise on this model as well as on homeless healthcare to community collaborators nationwide. She is active in political advocacy and holds a seat on the board of the California Primary Care Association, is a member of the National Advisory Council to the National Health Service Corps, as well as the National Healthcare for the Homeless Council. Dr. Fleischman is the current president of the Bay District of the Los Angeles County Medical Association. Dr. Fleischman received her M.D. degree from UCLA in 1984 and completed internship and residency at UCLA in Internal Medicine. She has been recognized for community service by LA American Medical Women's Association. The Santa Monica YWCA named her Woman of the Year in 2000. She is the mother of two small children, ages 3 and 2, and enjoys running, hiking, music, and scuba diving.

#### **Alan Glaseroff, MD**



Alan Glaseroff, MD, is President of the Humboldt - Del Norte Foundation for Medical Care and Chief Medical Officer of the Humboldt-Del Norte IPA. Dr. Glaseroff received his Bachelor of Arts degree in History from Swarthmore College in 1974 after which he went on to receive his Medical Doctor degree from Case Western Reserve University in 1978. He completed his internship and

residency in Family Practice at the University of California San Francisco in 1982. He moved to Humboldt County with his wife and practice partner, Dr. Ann Lindsay, in 1983 and established a small-town family practice, which has been maintained for the past 18 years. Dr. Glaseroff has been interested in health care policy and delivery systems since his undergraduate days. He began work with the local Foundation for Medical Care in 1994 as Medical Director, developing a managed care infrastructure, and serving as Chief Medical Officer for the Humboldt - Del Norte IPA since its inception in 1995. The work has proven successful, as the HDNIPA has received the highest quality award on the CaliforniaCare Quality Scorecard for the past four years, and the IPA is economically strong. He was elected President of the Board of Directors of the Foundation in 2001. Drs. Glaseroff and Lindsay have two children, ages 17 and 19, and share interests in outdoor activities, including backpacking and golf. They are members of a country blues band, "Back Seat Drivers", that plays at local coffeehouses regularly to enthusiastic audiences.

#### **Dolly C. Goel, MD**



Dolly C. Goel, MD is the Medical Director of the Santa Clara Family Health Plan, a Local Initiative Plan in Santa Clara County, which is a public, not-for-profit, health care service plan serving Santa Clara County and governed by local public and private stakeholders. She is responsible for QI, UM, Peer Review and Credentialing, and involved with provider and member grievances, compliance issues and confidentiality requirements. Prior to this position, she was medical director at San Jose/Good Samaritan Medical Group, a large multi-specialty group located at nine sites in San Jose with 140 employed and 500 contracted physicians. In that position, she was responsible for all the management duties related to physicians, including HR, credentialing, UM,

QI, peer review, practice management, compensation, disease management and compliance issues. Dr. Goel currently serves on ECTAT, a subcommittee of the CMA to

assess new e-commerce technologies in health care. She is also a member of the Provider Group Oversight Improvement Project, which is a joint effort of NCOA, CHCF, and PBGH to eliminate redundancies in the oversight of physician groups and to develop new approaches to quality accountability at the physician group level. She has also just started volunteering time to be a mentor to Stanford medical students. Dr. Goel is a board-certified internist who graduated from California State University in Hayward, finished medical school at University of Southern California, and did her internal medical residency at Santa Clara Valley Medical Center. She is married with one four-year old son, who is her pride and joy, and lives with her husband, son, two dogs and two cats. Her interests, when she manages to get a free moment, include Indian classical music, knitting, crocheting, and reading.

### **Khati Hendry, MD**



Khati Hendry is a family physician committed to community health and equal access to quality health care. She is the Medical Director at the Community Health Center Network (CHCN) in Alameda County, which is comprised of seven community health centers joined together to contract for managed care, and is responsible for the network's quality improvement initiative. She also continues to practice at La Clinica de la Raza in Oakland, where she previously served as Medical Director. She represented the Western Clinicians Network, for health professionals in Region IX of the Public Health Service, to the Clinicians National Forum. This forum provided groundwork for the National Health Disparities Collaboratives, sponsored by the Bureau of Primary Health Care and Institute for Healthcare Improvement. She became the physician champion for the La Clinica National Collaborative Diabetes team and for the CHCN network of clinics, and serves on the Pacific West Steering Committee for the Collaborative. The network has gone on to apply the Collaborative care model and rapid change model to asthma and other conditions. She has helped develop chronic illness registries and clinical information screens using existing practice management systems, and assists in the creation of a data warehouse at CHCN, which organizes data from the constituent clinics. She is an Associate Clinical Professor at UCSF, the recipient of the Association of the Clinical Faculty Special Recognition Award, and has been the primary preceptor for physician assistant students from UC Davis and Stanford. She served as chapter president and as the California statewide vice president for SEIU Local 535. Her family practice residency was at Providence Hospital in Seattle, medical school at U.C.S.F., and undergraduate education at Harvard-Radcliffe.

### **Lin Ho, MD**



Lin Ho, MD, is the President and Chair of the Board of the Brown & Toland Medical Group. He was first elected to Brown & Toland Medical Group's Board of Directors in 1995 and was named Chairman of the Board for the group in June 1999. He was named President in January 2000. An orthopedic surgeon in San Francisco, Dr. Ho also is Chairman of the Department of Orthopedic Surgery for the California Pacific medical Center and is a Clinical Professor of Orthopedic Surgery at the University of California, San

Francisco. Dr. Ho, who has been in practice in San Francisco since 1979, was named to the California Association of Physician Organizations (CAPO) governing Board of Directors in 2001. Board certified in orthopedic surgery, Dr. Ho holds a Bachelor of Science degree in electrical engineering from Swarthmore College (Swarthmore, Pennsylvania). He earned his Doctor of Medicine from the University of Maryland School of Medicine in Baltimore and completed his internship at San Francisco's Mt. Zion Hospital and residencies in general surgery (Mt. Zion) and orthopedic surgery (University of California, San Francisco). Dr. Ho also was a chief of Surgical Services and a major in the United States Air Force in Utapao, Thailand from 1974 to 1975 and served as an attending general surgeon at Sacramento's Mather Air Force Base from 1975 to 1976.

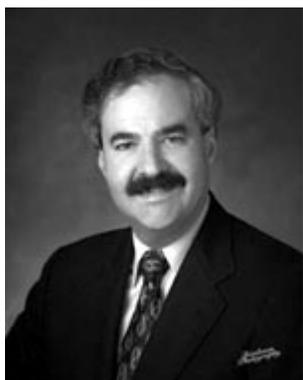
#### **Anthony Jackson, Pharm D**



Dr. Jackson is Vice President, Specialty Clinical Services at Community Hospital of San Bernardino, an affiliate of the non-profit Catholic Healthcare West system. Dr. Jackson provides administrative leadership for the non-hospital based specialty programs, which include a Community Convalescent Center, Community Home Health agency and Community Pain program. Dr. Jackson maintains a hospital presence as the administrator for the Pharmacy Department, Employee Health and Worker's Compensation programs. Prior to his current role, Dr. Jackson demonstrated outstanding leadership as bi-campus Director of the pharmacy division for the CHW affiliates, St. Bernardino Medical Center and Community Hospital of San Bernardino. Dr. Jackson's leadership has extended beyond the work place to professional organizations within the pharmacy community. He served as

President of the Inland Society of Health-system Pharmacists (ISHP), and was a House of Representatives delegate to the California Society of Health-system Pharmacists. A major accomplishment in his role as President of ISHP, was the development and production of a PBS broadcast on Poison Prevention, which helped shape the organization's present public relations program. Dr. Jackson actively participates in public service programs which include Diabetic Education, Learning to Read Programs, Career Day and Mentor Programs at local high schools. He also has special interest in participating in the mentoring and career day programs at the local continuation/adult schools. As a graduate of a continuation program, Dr. Jackson believes in the importance of encouraging students in these programs to seek higher education and professional success. In 1992, Dr. Jackson started an annual Poison Prevention Program in local elementary schools. He enlists participation from the Community Hospital of San Bernardino pharmacist staff and has provided education to more than 11,000 students. Dr. Jackson received his undergraduate and doctorate degrees from Florida A&M University and completed a general pharmacy residency at Jackson Memorial Hospital, Miami, Florida.

#### **John Keats, MD**



John Keats, MD is medical director of Buena Ventura Medical Group. He was born in New York City in 1953. He attended public schools there, graduating from Stuyvesant High School in 1971. He was accepted into Brown University's seven-year Program in Medicine. He received his bachelor's degree in 1975 and MD in 1978. He then completed a four-year residency in Obstetrics and Gynecology at UCLA Medical Center in 1982, serving as chief resident of various services within the department during his last year. This was followed by three years of active duty as an OB/GYN with the Air Force at Beale AFB in Marysville, CA. During this time Dr. Keats achieved board-certification in his specialty and became a Fellow of the American College of Obstetrics and Gynecology. After leaving the military, Dr. Keats joined Buena Ventura Medical Group in Ventura, CA, as an associate physician. He became a partner in the group after two years, and has remained in practice with BMG since that time. He has held various leadership positions within the group and medical community. He has served as OB/GYN department chair at two local hospitals. He has served several terms on the BMG board of directors, including two years as board chair. In 1995 Dr. Keats was appointed Medical Director of BMG, and continues in that position today. In addition, he maintains an active clinical practice, delivering over 250 babies a year and performing gynecologic surgeries. Dr. Keats has been married to his wife Susan for 22 years. They have four children, ranging in age from eleven to nineteen. When not working, Dr. Keats has been active in community affairs as Cubmaster of a local Cub Scout Pack, an American Youth Soccer referee, and a board member of his Temple.

**Jan King, MD, MPH**

Jan King M.D., M.P.H. is an Epidemic Intelligence Service Officer for the Center for Disease Control, California State Office of STD Control. Prior to joining the CDC, Dr. King was an internist and lead physician working with HealthCare Partners Medical Group in the Los Angeles, at their Huntington Park Office. She was Vice-Chairperson of the Peer Review and the Quality Improvement Committees. She is Vice-Chairperson of the Peer Review and the Quality Improvement Committees. Dr. King graduated from UCLA School of Medicine and then went on to complete her internship in Internal Medicine and International Health at Case Western Reserve/Cleveland Metropolitan Hospital. She

returned to UCLA/St Mary's Medical Center for her residency in Internal Medicine. Dr. King has had a strong interest in improving the delivery of care in the private and public health care systems. This commitment motivated Dr. King to pursue a Master Degree in Public Health at Johns Hopkins School of Public Health and Hygiene. Her strong interest in public health has drawn her to work with a variety of multicultural populations here in the United States and abroad. Internationally, she has worked as a physician in Costa Rica, South Africa and Kenya.

**Bernadette Loftus, MD**

Bernadette Loftus, MD is Physician-in-Chief at Kaiser Permanente's Santa Clara Medical Center. She was born and raised on the East Coast and graduated from the University of Pennsylvania with a Bachelor of Arts degree in biochemistry before attending Case Western Reserve University School of Medicine. After earning her medical degree, Dr. Loftus began a six-year residency program with Columbia University College of Physicians and Surgeons in Otolaryngology and Head & Neck Surgery. Dr. Loftus joined the Permanente Medical Group in 1991 and is the Physician-in-Chief at its Santa Clara Medical Center, where they serve 285,000 patients. Prior to assuming the role of Physician-in-Chief, Dr. Loftus was Assistant Chief of Otolaryngology, Elected Representative for the Santa Clara Medical Center, and Assistant Secretary of the TPMG Board of Directors. Dr. Loftus is currently a member of the Quality Sub-Group of the

Operations Management Group and a member of the Compensation Committee of the TPMG Board. Dr. Loftus is a Board certified in Otolaryngology/Head and Neck Surgery and a clinical assistant professor of Head and Neck Surgery at Stanford University School of Medicine. Her medical interests include sinus disease and head and neck cancer. Dr. Loftus is also a wife and the mother of two sons, aged twelve and eight.

**Thomas Ormiston, MD**

Thomas (Tom) Ormiston, MD is President of Woodland Clinic Medical Group. He was born in Pontiac, Michigan, but lived in Pittsburgh, Pennsylvania for most of his youth. He attended the University of Virginia before entering the University of Pittsburgh School of Medicine. After graduation he entered the Family Practice Residency at the University of Colorado in a program where the first year was spent at the University Hospitals in Denver and the second and third years were spent at the affiliated residency program in Ft Collins. Upon completion of residency in 1982, he spent a brief time doing locum tenens work in Colorado before returning to his former residency program as Acting Associate Director until a permanent Associate Director could be recruited. In the spring of 1983 Dr. Ormiston moved to Emmett, Idaho to work with Harmon Holverson, M.D., a rural family practitioner, who had been elected as the President of the American Academy of Family Physicians, which required two years of travel encompassing about two hundred days per year. Dr. Ormiston maintained Dr. Holverson's solo practice for the two years of his commitment to the AAFP. During those two years Dr. Ormiston grew to appreciate the thrills, rewards, and challenges of rural medicine. He joined the Woodland Clinic Medical Group in 1985 and he became a member of the Board of Directors in 1994. And, he has been President of the Medical Group since 1999. He has been married to Mary Jo for twenty two years, and they have three beautiful daughters. While most of their current interests revolve about the activities of their daughters, they enjoy skiing and traveling as a family. Dr. Ormiston enjoys gardening and mountain biking when he can find riders as timid and slow on the trail as he for companions.

**Lisa Pascual, MD**

Lisa Pascual, MD, is the Assistant Clinical Professor, Department of Orthopedic Surgery Chief of Rehabilitation Services, San Francisco General Hospital Medical Center; Laguna Honda Hospital & Rehabilitation Center. Born and raised in San Francisco, her educational pursuits and future career path did not take her far from home. She graduated with a Bachelor of Arts degree in Molecular Biology from the University of California at Berkeley in 1985. She then moved on to attend medical school at the University of California at Davis, where she graduated in 1989. After learning about the field of Physical Medicine and Rehabilitation as a medical student, Dr. Pascual stayed on at the University of California at Davis and completed a residency in this specialty in 1993. She joined the Medical Staff at Laguna Honda Hospital in San Francisco in 1993 as a staff Physical Medicine and Rehabilitation specialist. As part

of San Francisco's Community Health Network (an entity of the Department of Public Health), Laguna Honda Hospital provides inpatient skilled nursing and rehabilitation services to 1,100 residents of the city. In addition, to clinical responsibilities, Dr. Pascual became Co-Chief of Rehabilitation Services in 1996, and then moved on to Chief of Rehabilitation Services in 1998. Along with duties incumbent upon the chief of a medical service, she has had the exciting opportunity to participate in the planning and programming for the rebuild of the hospital and for the addition of a transitional living center. Aside from career pursuits, Dr. Pascual and her husband are ever busy with their two wonderful young children in the nearby Berkeley hills.

#### **Jerrold Penso, MD**



Jerry Penso, MD is a Family Physician, practicing with SHARP Mission Park Medical Group in north San Diego County for nine years. SHARP Mission Park is an 80-provider medical group, caring for nearly 60,000 patients. For more than three years, he has been Associate Medical Director, primarily addressing Utilization Management and Quality Improvement. In this role, he has expanded clinical guidelines, directed quality audits, tackled pharmacy costs, and promoted patient safety. He received a Bachelor of Science in Chemistry from the University of California, Berkeley, and his medical degree from the University of Southern California. He has received numerous awards, including the Mead-Johnson award for Graduate Education in Family Practice. He is a member of the American Academy of Family Physicians, the San Diego County Medical Association, and the California Medical Association. His interests include computers, bicycling, and videography.

#### **Laurie Primavera, MSN, FNP**



Laurie Primavera has twenty-five years experience in health care with experience as a clinician, teacher and administrator. Ms. Primavera has served as CEO of Sequoia Community Health Foundation, Inc., a system of community health centers, for the past seven years. During this time, Laurie is a past Board member of the California Primary Care Association, a state trade association representing over 480 health centers that serve as California's safety net for low-income and uninsured residents. Ms. Primavera is a board member and former treasurer for the Central Valley Health Network, a regional network providing primary care to low-income and uninsured residents in the Central Valley, particularly farmworkers. She is active in a variety of local

community based organizations that advocate for health care access for low-income and uninsured residents in Fresno, the state and the nation. Ms. Primavera has extensive experience in ambulatory care; community health and home care services. In addition to her current role as CEO, she also serves as part-time faculty for California State University Dominguez Hills (CSUDH) in a baccalaureate-nursing program. Ms. Primavera has been teaching community health nursing courses since 1991. Ms. Primavera has served as a leader in the implementation of managed care in Fresno County and remains actively involved in the development of legislative and administrative public policy issues that target health care access for low-income residents. Her passion remains "access to all", regardless of ability to pay, race, creed or religion. Ms. Primavera has most recently accepted a position with Fresno Metro Ministry to pilot a program to empower low-income consumers to serve as health care advocates. The new position will begin November 2001. She hopes to improve collaboration among health care providers in Fresno to address the needs of the uninsured. Her personal goal is the development of a primary care network in Fresno. Ms. Primavera has been a resident of Fresno since 1957, is a graduate of Fresno High School and received both her baccalaureate and master's degrees at California State University, Fresno. She is married to a clinical psychologist and enjoys bicycling, Team in Training marathons, traveling, reading and family.

#### **David Reuben, MD**



David B. Reuben, M.D. is Director, Multicampus Program in Geriatrics Medicine and Gerontology (MPGMG) and Professor of Medicine at the UCLA School of Medicine. He is also Chief, Division of Geriatrics at UCLA Center for Health Sciences and Medical Center. Dr. Reuben received his M.D. degree from Emory University and trained in internal medicine at Rhode Island Hospital and Brown University, where he served on the faculty in general internal medicine for 9 years. In 1987, he received a John A. Hartford Foundation Faculty Development Award in Geriatrics and spent one year retraining in geriatrics at UCLA. In 1989 he returned to UCLA, first as Associate Director of the MPGMG and more recently in his current roles. Dr. Reuben sustains professional interests in clinical care, education, research, and administrative aspects of geriatrics. He maintains a clinical primary care practice of frail older persons and attends on inpatient, geriatric psychiatry, and nursing home units at UCLA. He has won 7 awards for excellence in teaching at undergraduate and graduate levels. Dr. Reuben's research interests include comprehensive geriatric assessment, measurement of functional status, medical education and work-force issues in providing medical care for older persons, and clinical nutrition. His bibliography includes 90 publications in medical journals, 13 books, and numerous chapters. He is director (with co-director, John Schnelle, Ph.D.) of the UCLA Claude D. Pepper Older Americans Independence Center. In 2000, Dr. Reuben was given the Dennis H. Jahnigen Memorial Award for outstanding contributions to education in the

field of geriatrics. He currently serves as president of the Association of Directors of Geriatric Academic Programs (ADGAP) and is on the Board of Directors of the American Geriatrics Society. He is lead author of the widely distributed book *Geriatrics at Your Fingertips*.

**Peter Rudd, MD**



Peter Rudd, MD is Professor of Medicine at the Stanford University School of Medicine. He serves as Chief in the Division of General Internal Medicine and Director of the Department of Medicine's Quality Assurance and Quality Improvement Programs. He was born and raised in New York City, attended Amherst College and Case Western Reserve University School of Medicine, and completed his housestaff training at Stanford. After a fellowship in health care planning at McGill University, he served on the faculty at the University of Chicago before returning to Stanford. He currently performs a variety of clinical, didactic, research, and administrative functions in the Department of Medicine. These include directorship of Preparation for Clinical Medicine 208C (clinical reasoning course for preclinical students) and serving as principal investigator on sponsored research about teaching quality improvement and enhancing patient adherence and clinical outcomes for high cholesterol and anticoagulation. His past research and related publications have focused on nontraditional problems in antihypertensive management, improved measures of medication compliance, and developing a managed care curriculum for Stanford housestaff.

**Colleen A. Strom, RN, MN**



Colleen A. Strom, RN, MN is a Vice President, Patient Care Services at CHW's Marian Medical Center in Santa Maria, CA. Ms. Strom is administratively responsible for the operations of the hospital's inpatient Nursing Emergency and Urgent Care Services, Surgical Services, Outpatient Care Center, Acute Dialysis, Respiratory, Clinical Laboratory, Imaging Services, Case Management and Community cancer center. She is also responsible for the development and implementation of the Medical Center's plan for the provision of nursing care. Previously, she held positions as Director of Nursing at the same facility, Director of CCU/MICU and Intermediate Care and as Special Project Coordinator at Sun Health's Boswell Memorial Hospital in Sun City, AZ. Ms. Strom has an enriched clinical background in various areas

of nursing practice with focus in critical care nursing. She also has extensive experience in the development, implementation and coordination of systems and processes that support quality, economical services, which enhance the provision of patient care and improve patient outcomes. Previous affiliations include active membership in the American Association of Critical Care Nurses and the Hastings Center. Currently she enjoys membership in the Association of California Nurse Leaders and the American College of Healthcare Executives. She is also on the Advisory Board for the Schools of Nursing at Allan Hancock College in Santa Maria and Cuesta College in San Luis Obispo, CA.

#### **Patricia Talbot, RN, CNM, BHSA**



Patricia Talbot, RN, CNM, BHSA is the Director of Sonoma Valley Community Health Center, a non-profit corporation, and is responsible for the overall and daily operations, which includes program planning, budgeting, fund development, marketing and human resources. Besides operating a large family practice clinic, Ms. Talbot has implemented the many programs now utilized at the Health Center, such as, the Comprehensive Perinatal Services Program, Family Planning (Family P.A.C.T.), Extended Access to Primary Care, Diabetes Education, Nutrition Counseling, Clinic Pharmacy Program, Mental Health, Community Health Outreach and, soon to be, Mobile Health Services. She was successful in obtaining a Health Professional Shortage Area designation for Sonoma Valley and acquired a Rural Health Clinic status for the Health Center. Ms. Talbot received her Bachelors in Health Services Administration at St. Mary's College in

Moraga, Nurse-Midwifery degree at University of Arizona and Associate of Arts in Nursing at Palomar College in San Diego. A former certified nurse-midwife, she previously created a private obstetrics and well woman gynecology practice in Davis, California. Ms. Talbot is a current member of the Redwood Community Health Coalition, California Primary Care Association, National Rural Health Association, and Leadership Sonoma Valley Alumni Association. She has previously served on an advisory council to the California Department of Health Services, sat on the legislation committee for the Northeastern Perinatal Council and was the vice-president of the Redwood Community Health Coalition. Ms. Talbot's understanding and tireless efforts to provide health care to the underprivileged has given her a unique perspective on health care delivery, policy and trends. Ms. Talbot is a mother of two young adult children and has personal interests in outdoor activities, especially hiking, kayaking and photography.

#### **John Testerman, MD, PhD**



Dr. Testerman is Chairman of the Department of Family

Medicine at Loma Linda University School of Medicine and serves on the finance committee and board of Loma Linda University Health Care, the faculty practice foundation. After completing a Ph.D. in Biological Sciences at U.C. Irvine, medical school at Loma Linda University and Family Practice residency at Hinsdale Hospital near Chicago, he spent 7 years in private practice in the Chicago area before coming to Loma Linda in 1991 as program director of the Family Practice residency. He assumed the duties of Department Chair, Family Medicine Clinical Service Chief, and President of the L.L.U. Family Medical Group practice corporation in 1996. Dr. Testerman is board certified in Family Practice and Geriatrics and a Fellow of the American Academy of Family Physicians.

### **Ignacio Valdes, MD**



Ignacio Valdes, MD is the Chief of Staff at Glendale Memorial Hospital and Health Center in Glendale California. He was born in Cuba and immigrated to the United States when he was 4 years old. He lived in Florida for a short time, and then moved to Orange County where he spent most of his childhood and adolescence. He did his medical school training at the University of California, Irvine and his residency in Obstetrics and Gynecology at the University of Wisconsin, Madison. Dr. Valdes has been in private practice for over 12 years. He is the Medical Director of a hospital-based Prenatal Clinic serving mostly indigent patients. And, he currently serves on the Board of Directors of a large IPA. Dr. Valdes lives in a small area of Los Angeles called Hancock Park. His biggest joys are traveling, baseball and spending time with his 5 month old son.

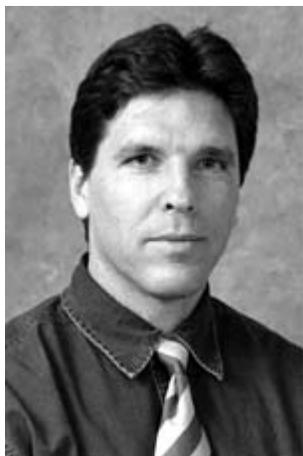
### **Michael Wilkes, PhD, MD**



Michael S. Wilkes, MD, PhD, is a Professor of Medicine and the Vice Dean for Medical Education at the University of California, Davis School of Medicine. He has been instrumental in recent innovations in medical education at UCLA and internationally. He has received awards from local and national organizations for his teaching skills, film making, and innovations in medical education. In addition to his two research areas (doctor-patient communication and physician's prescribing practices) he specializes in the care of high-risk adolescents. He is also an active member of the Board of Directors of the Venice Family Clinic, the nation's largest volunteer clinic. Michael is also editor of the Western Journal of Medicine (wjm) and a regular commentator on

National Public Radio.

#### **David Wisner, MD**



David Wisner, MD, is currently Professor of Surgery at the University of California, Davis, and is chief of trauma services at the University of California Davis Medical Center. He is a third generation California physician who grew up in northern California and graduated summa cum laude from the University of California Davis in 1977. After a residency in surgery that included a research fellowship in Germany, he joined the faculty at UC Davis in the department of general surgery. He has been an active researcher and has also been recognized for his teaching accomplishments. Dr. Wisner has held a number of leadership positions within the University of California system and has served as chief of staff of the UC Davis Medical Center. He is chair of the hospital's bioethics committee. He was also instrumental in the development of a trauma center at a community hospital in the Sacramento area and has been active in trauma prevention efforts in the greater Sacramento area. In

addition, he is involved in a leadership role in a number of national surgical organizations. Dr. Wisner lives in Sacramento and travels extensively for pleasure as well as for work-related reasons. He is interested in the evolution of health care systems and has particular interest in the ethical implications of that evolution.

#### **Francis Yemofio, MD, MPH**



Francis L. Yemofio MD MPH, is the lead Physician at HealthCare Partners Medical Group in Los Angeles, CA, where he practices Internal Medicine. He is the chairperson of the Region 2 Quality Improvement and Peer Review Committees. Dr. Yemofio received his M.D. degree from the University of Ghana, a Master of Public Health Degree from the UCLA School of Public Health, and attended the Preventive Medicine Residency at UCLA. Dr. Yemofio completed his Internal Medicine Internship and Residency training at the Howard University Hospital in Washington DC. Dr. Yemofio is Board Certified in Internal Medicine and a diplomat of the American Board of Quality Assurance and

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